The KPI Management capabilities of Dploy Solutions is more than just KPI dashboards. This web-based tool gives your entire team visibility into the health of your operations PLUS robust tools for KPI tracking, identifying missed targets, and taking appropriate actions to stay on track and driving measurable results for a winning year.

Do you know what’s happening in your business—and why?

Meeting your daily goals it the key to winning the week, the month, the quarter, and the year. And it has to start with understanding the truth about what’s really going on in the business, hour-by-hour and even minute-by-minute. That understanding—or single source of truth—has to be shared from the lowest level up to the C-suite.

The KPI Management system is operations management software that delivers a single source of business performance truth organization-wide. So much more than a dashboard, the KPI Management capabilities gives everyone within your organization the ability to track progress, understand where misses are happening and why, and take immediate corrective action to get back on track. With KPI Management, people at all levels of the organization have the business execution tools they need to stay focused on meeting the critical goals.
It starts with the right data, delivered to the right person, at the right time.

The KPI Management system consolidates, integrates and displays data from multiple disparate systems, spreadsheets, and performance boards and delivers it in real-time to the people who need it to make better business decisions and improve daily execution. Dashboards and charts visualize daily performance by aggregating key metrics on a daily, hourly, and even up-to-the-minute basis. When issues arise, people see the problem right away and they know where to focus their time. The software combined with effective processes escalates information to the appropriate level, so the right people can take quick action to correct issues and get performance back on track, and senior leaders can see what’s being done about problems. Your organization is more agile and responsive as a result. And people know what to do to achieve goals and course correct as needed.

Take immediate action on issues to stay on track.

The ability to see problems immediately and issues over time is one thing. But having the ability to drive the actions to course correct is powerful. The KPI Management tool offers 5-Why, 8D, and A3 root cause countermeasure tools so your team can document reasons for misses and create an action plan for immediate and ongoing improvement to stay on track with business goals.

Make short- and long-term improvements to accelerate business performance.

With the KPI Management system, people are empowered at every level of the organization to quickly solve problems and focus on effective daily execution. Beyond rapidly identifying and fixing immediate issues, your team works together to make sustainable business improvements. By analyzing trends, identifying root causes, and creating countermeasures and action plans, managers and associates can prevent problems from recurring. They move beyond continuous firefighting of urgent issues to make real gains toward achieving your organization’s most important goals.

Win daily to hit your higher-level annual objectives.

KPI Management operations management software aligns daily point-of-impact activity with Annual Operating Plan (AOP) goals. In other words, by helping your company stay on top of daily performance, the KPI Management system ensures you make daily progress toward major organizational goals and directives. By winning every day, you make sustainable and significant breakthroughs that can significantly improve operational performance across all critical areas of your business.
Key Features

Data Visualization
Get a more realistic and comprehensive view of operational performance with the right data insights, delivered in the right context, so you can take the right action, right now. Using robust charts, graphs and dashboards, Dploy’s data visualization capabilities give your team a view of performance data across business functions, units, and locations. Drill down further into these insights to truly understand what improvements are needed and what actions are taking place to drive peak performance.

Alerts and Escalations
Subscribe to alerts and immediately receive a notification via email or text explaining what happened and what is being done to resolve it. Escalate to supervisors and higher when issues are not resolved within a defined period of time.

Data Integration
The KPI Management system gives you the ability to integrate data from your other business systems and update key performance metrics in near real-time. These integrations eliminate the need for multiple spreadsheets from different systems and support one source of truth for your entire organization.

Reporting
Customized reporting and analytics tools are available to provide overviews into KPIs and progress. Perfect for weekly or monthly business review meetings and executive level updates.

Mobility
View KPI progress anytime, anywhere on your smart phone or tablet. View metrics in a graphical format and drill down to see more details (by location, reason codes, timeframe etc).
Your Executives Can:
• See what’s happening each day across the business using customizable dashboards
• Know at a glance where critical targets are missed, why they are missed, and the action plan for getting back on track
• Quickly determine where focus is needed to drive business performance
• Create an efficient, accountable, and results-driven culture

Your Directors and Managers Can:
• Create action plans for connecting KPI activities to top line goals
• Rapidly identify areas that need increased focus to optimize performance
• Monitor and manage performance by location, department, area, risk level—and more
• Capture critical milestones and more easily identify what’s needed to address problem areas or missed plans
• Identify and remove approaching or existing roadblocks
• Easily roll up key data to leadership

Your Associates Can:
• Actively contribute to identifying and resolving root causes of problems
• Respond faster and address problem areas before they get out of hand
• Easily monitor their own performance on an ongoing basis
• Capture data about process issues for analysis

With Dploy Solutions...

About Dploy Solutions

Dploy Solutions, offered by TBM Consulting Group, is a modular, cloud-based suite of operational excellence tools designed to enable effective operations management. The Dploy suite automates process rigor for strategy deployment, KPI management, project management, to help you achieve sustainable performance improvements of up to 15%. Dploy Solutions is perfect for organizations that need to manage complex, large footprint operations and can be used in manufacturing, distribution, or service organizations.

Get everyone on the same track to improve performance every day, week, month and year. Request a demo at dploysolutions.com.